

## Consultation Fees 2014



### How we determine your fee

In order to make Neo Psychology services as accessible as possible, we charge fees on a **graded scale based on income**. When compared with typical fees of private psychology services, our rates reflect a very reasonable cost for providing a broad range of effective services by specialist Doctoral and Masters trained Psychologists. You will have a chance to discuss these fees before, or at the beginning of your first session.

All our fees are based on the Recommended Fee set by the Australian Psychological Society (APS) which is revised annually by them (at the beginning of each financial year). We delay the introduction of any fee increase by 6 months (beginning of each calendar year) and set our fees from 75 percent up to 100 percent of the APS Recommended Fee<sup>1</sup> for specialist Clinical Psychologists. **Fees are due and payable at the time of consultation** by EFT, credit card or cheque. **We prefer not to receive payment in cash, thank you.** Any other payment arrangements may incur an additional administrative fee.

### Cancellation - 48 hours notice is required except Monday appointments which must be cancelled by 12.00noon the Friday before.

When an appointment booking is made we commit this time for our Psychologist to be available to provide a consultation to you, usually on a regular, on-going basis. Unlike most other professional services, cancellations made within a few days before the session usually cannot be filled.

We aim to keep our fee rates as reasonable as possible, based around a minimum number of paid appointments per day. Therefore, any missed sessions would potentially result in a loss of expected income. This adds pressure to increase fees to compensate, which we would prefer not to do. For these reasons, **appointments cancelled with less than 48 hours notice will incur a cancellation fee of 35% of the total of your normal fee. If no notice is given the full fee will be payable.** Cancellation fees are not claimable as a rebate from Medicare or private health insurance.

Unfortunately, sometimes due to urgent matters to do with client care, **no guarantee can be made that sessions will start precisely at the specified time.** However, the Psychologist will provide the full amount of time booked.

### Fee Level (50 Minute consultation)

	Salary range (annual, pre-tax)		Clinical Psychologist		Gap Payment with Medicare rebate
	Individuals	Couples/families	Fee	Medicare rebate	
<b>A</b>	\$80,000+	\$100,000+	<b>\$230</b>	\$124.50	<b>\$105.50</b>
<b>B</b>	\$36,000-\$79,000	\$66,000-\$99,000	<b>\$200</b>	\$124.50	<b>\$75.50</b>
<b>C</b>	up to \$35,000	up to \$65,000	<b>\$165</b>	\$124.50	<b>\$40.50</b>

<sup>1</sup> Please note: the Federal Government uses their "Scheduled Fee" – not the APS Recommended Fee - for the purposes of indexing the level of Medicare rebate.